



Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Pavitra Subramaniam et al.

Serial No.: 09/820,333

Filed: March 28, 2001

For: ENGINE TO PRESENT A USER INTERFACE
BASED ON A LOGICAL STRUCTURE, SUCH AS
ONE FOR A CUSTOMER RELATIONSHIP
MANAGEMENT SYSTEM, ACROSS A WEB SITE

Box Missing Parts

Assistant Commissioner for Patents
Washington, D.C. 20231

RESPONSE TO NOTICE TO FILE MISSING PARTS OF APPLICATION
(FILING DATE GRANTED)

Sir:

In response to the Notice to File Missing parts of Application (Filing Date Granted) mailed May 7, 2001, please find enclosed:

(1) a duly executed Declaration and Power of Attorney with respect to the above-referenced patent application. **Please note that the list of inventors has been revised.** The revised list of inventors is **Pavitra Subramaniam, Robert H. Wang and Matthew S. Malden**. This is reflected in the enclosed executed Declaration and Power of Attorney;

(2) a check in the amount of \$858.00 in payment of the filing fee and surcharge of 37 C.F.R. § 1.16(e);

(3) a copy of the Notice to File Missing Parts of Application.

(4) a Request to Correct Filing Receipt;

(5) a copy of Filing Receipt with changes marked in red ink;

(6) a Transmittal of Formal Drawings; and

(7) the Formal Drawings.

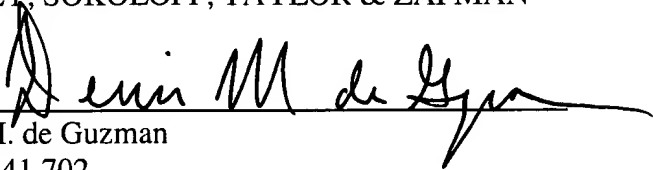
If any additional fee is required, please charge Deposit Account No. 02-2666. A duplicate of this Response is enclosed for deposit account charging purposes.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN

Dated: _____

6/28/01


Dennis M. de Guzman
Reg. No. 41,702

12400 Wilshire Boulevard
Seventh Floor
Los Angeles, CA 90025-1026
(425) 827-8600

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231 on June 28, 2001.


Melanie Besecker Date



#13 #49

005306.P026

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
)	
Pavitra Subramaniam et al.)	Examiner: Not Yet Assigned
)	
Serial No.: 09/820,333)	Art Unit: 2161
)	
Filed: March 28, 2001)	
)	
For: ENGINE TO PRESENT A USER INTERFACE)	
BASED ON A LOGICAL STRUCTURE, SUCH AS)	
ONE FOR A CUSTOMER RELATIONSHIP)	
<u>MANAGEMENT SYSTEM, ACROSS A WEB SITE</u>)	

Box Missing Parts
Assistant Commissioner for Patents
Washington, D.C. 20231

REQUEST TO CORRECT FILING RECEIPT

Dear Sir:

Applicant's respectfully note that the names of the inventors on the Filing Receipt for the above-identified patent application is incorrect. Specifically, Do Joon Ra and Marc Caltabiano are incorrectly listed in the Filing Receipt as the inventors. These individuals are not identified as inventors in the executed Declaration that accompanies the Response to Missing Parts.

Rather, the inventors should be **Pavitra Subramaniam, Robert H. Wang and Matthew S. Malden**, as noted in the executed Declaration. Accordingly, pursuant to 37 C.F.R. § 1.48 (f)(1), it is requested that Do Joon Ra and Marc Caltabiano be deleted as inventors and that Matthew S.

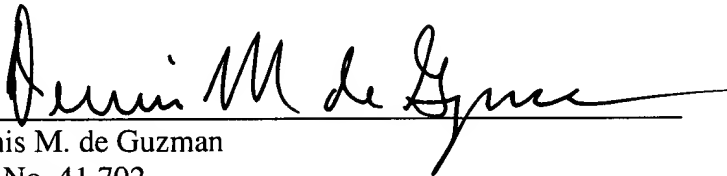
Malden be added as an inventor. A copy of the Filing Receipt with the above-mentioned changes marked in red ink is enclosed.

Therefore, correction with respect to the inventors listed in the Filing Receipt of the present application is respectfully requested.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: 6/28, 2001


Dennis M. de Guzman
Reg. No. 41,702

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C.

20231

on June 28, 2001
Date of Deposit

Melanie Besecker

Melanie Besecker 6-28-01
Signature Date



UNITED STATES PATENT AND TRADEMARK OFFICE

JUL 02 2001

COMMISSENER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO.	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/820,333	05/28/2001	2161	0.00	005306.P026	11	21	3

RECEIVED

CONFIRMATION NO. 3135

Dennis M. de Guzman
BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP
Sventh Floor
12400 Wilshire Boulevard
Los Angeles, CA 90025-1026

MAY 14 2001



0000000006045680*

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN
LOS ANGELES

Date Mailed: 05/07/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

H. ~~Do Joon Ra, Residence Not Provided;~~
~~Pavitra Subramaniam, Residence Not Provided;~~
~~Robert Wang, Residence Not Provided;~~
~~Marc Callabiano, Residence Not Provided;~~
Matthew S. Malden

ENTERED

MAY 14 2001

STATUS DB-LA

Domestic Priority data as claimed by applicant

Foreign Applications

If Required, Foreign Filing License Granted 05/04/2001

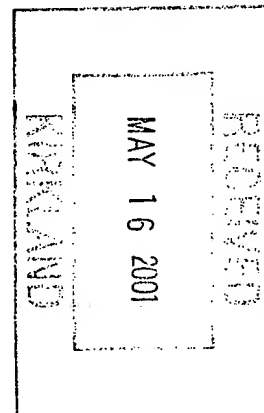
Projected Publication Date: To Be Determined - pending completion of Missing Parts

Non-Publication Request: No


Early Publication Request: No

Title

Engine to present a user interface based on a logical structure, such as one for a customer relationship management system, across a web site

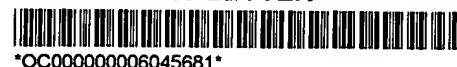


#3

 UNITED STATES PATENT AND TRADEMARK OFFICE JUL 02 2001		CMN COMMISSIONER FOR PATENTS UNITED STATES PATENT AND TRADEMARK OFFICE WASHINGTON, D.C. 20231 www.uspto.gov	
APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/820,333	03/28/2001	De-Joon Ra Change to: Pavitra Subramaniam	005306.P026

Dennis M. de Guzman
 BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP
 Sventh Floor
 12400 Wilshire Boulevard
 Los Angeles, CA 90025-1026

CONFIRMATION NO. 3135 FORMALITIES LETTER

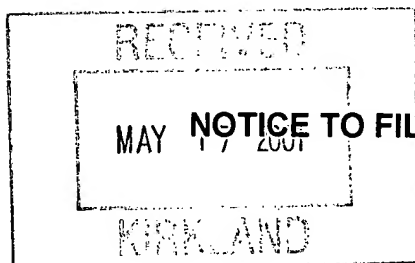


OC00000006045681

Previously Docketed

17701

Date Mailed: 05/07/2001



NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The statutory basic filing fee is missing.
Applicant must submit \$ 710 to complete the basic filing fee and/or file a small entity statement claiming such status (37 CFR 1.27).
- Total additional claim fee(s) for this application is \$18.
 ■ \$18 for 1 total claims over 20.
- The oath or declaration is missing.
A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 858.

07/09/2001 BSAYAS11 00000091 09820333

01 FC:101	710.00 OP
02 FC:103	18.00 OP
03 FC:105	130.00 OP

A copy of this notice **MUST** be returned with the reply.

Customer Service Center
 Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

ENTERED

MAY 15 2001

STATUS DB-LA



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
)
Pavitra Subramaniam et al.)
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Serial No.: 09/820,333)
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Filed: March 28, 2001)
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MANAGEMENT SYSTEM, ACROSS A WEB SITE)

TRANSMITTAL OF FORMAL DRAWINGS

Box Missing Parts
Assistant Commissioner for Patents
Washington, D.C. 20231

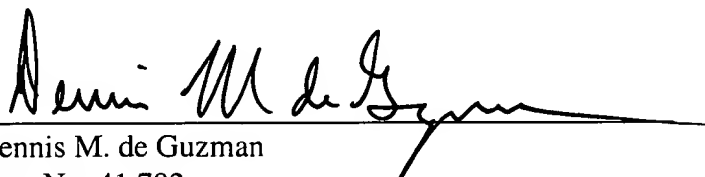
Dear Sir:

Enclosed herewith for filing in the above-identified U.S. patent application are the formal drawings, Figures, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, and 11 (11) sheets.

Respectfully submitted,

BLAKELY SOKOLOFF TAYLOR & ZAFMAN, LLP

Date: 6/28/01

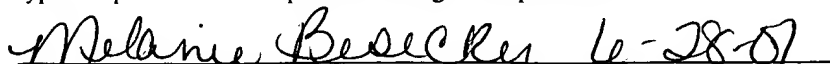

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(425) 827-8600

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Melanie Besecker

typed or printed name of person mailing correspondence


Signature Date